

Claim form

Full name

('the Consumer')

Address

Telephone contact

Email contact

Name of trader/organisation

('the Trader')

Address

Branch/store address

Description of claim

(Continue on separate sheet if insufficient space)

1. How much are you claiming from the Trader £

2. Have you completed the Trader's complaint process (if any) Yes / No (please circle OR delete) (If yes, please include the document in the list below and attach a copy with this form)

List all documents included with this form in support of your claim including documents which support your claim for compensation. (Continue on separate sheet if insufficient space)

Name & Address of the Consumer's Representative with whom we should communicate (optional only).

Declaration and statement of truth

1. By submitting this claim to the London Arbitration Centre Limited, I understand that I am entering into a contract with the London Arbitration Centre Limited to provide dispute resolution services.
2. I agree to that the decision of the ADR official under the dispute resolution procedure of the London Arbitration Centre Limited shall be binding upon me in law.
3. I agree to be bound by the terms and conditions of the London Arbitration Centre Limited including the rules of procedure for dealing with any claim.
4. I agree to indemnify the London Arbitration Centre Limited for any loss or damage suffered or incurred by the London Arbitration Centre Limited dealing with this claim.
5. I consent to the disclosure of the information in this form to the Trader and any Adjudicator appointed by the London Arbitration Centre Limited.
6. I believe that the facts stated in this Claim form are true

Signed;

Dated

Print name

This form should be completed and returned to the London Arbitration Centre by email to:
registrar@londonarbitrationcentre.com

If the form is filed electronically, the form must be accompanied by a signed consent form GDPR1 authorising us to process personal data.

Alternatively, this form may be posted to the London Arbitration Centre Limited:

LAC Postal Communications Centre,

62 Tunstall Drive,

Accrington, Lancashire BB5 5DG UNITED KINGDOM

The London Arbitration Centre Limited (Company No. 8945377)

Telephone 0203 287 4003