

Notice of Claim

To the Company Secretary of

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of Address

TAKE NOTICE

A claim has been made against you by a Consumer details of which appear attached on form claim1. The claim will be dealt with by us as an 'ADR entity' under the Alternative Dispute Resolution for Consumer Disputes (Competent Authorities and Information) Regulations 2015. Further information can be obtained from the Chartered Trading Institute (www.tradingstandards.uk).

You must respond to the claim within 21 days of this notice using form Response1 (a copy of which is attached and can be downloaded from www.londonarbitrationcentre.com).

A copy of the rules is available at <http://www.londonarbitrationcentre.com/Home/Procedure>

WARNING -A determination made by an 'ADR Official' in these proceedings before the London Arbitration Centre Limited may be registered as an Order of the High Court in England & Wales and enforced accordingly.

Date of Notice

The London Arbitration Centre Limited (Company No. 8945377) Telephone 0203 287 4003 Address for correspondence; LAC Postal Communications Centre, 62 Tunstall Drive, Accrington, Lancashire BB5 5DG UNITED KINGDOM