

## AGREEMENT

Agreement to refer dispute to the London Arbitration Centre Limited for interim or provisional decision during the currency of an ongoing contract

This Dispute Resolution Agreement made between

.....

(Consumer)

.....

(Address)

and

.....

Trader

.....

(Address)

Description of goods or services supplied by the Trader to the Consumer

1. We agree to refer dispute set out in Form Claim 1 to the London Arbitration Centre Limited on the following terms;

(a) The parties may give notice at any time of their intention to refer a dispute to adjudication of the London Arbitration Centre Limited;

(b) The London Arbitration Centre Limited will appoint an ADR official who will adjudicate upon the dispute within 7 days of such notice;

(c) The ADR Official of the London Arbitration Centre will reach a decision within 28 days of referral or such longer period as is agreed by the parties after the dispute has been referred;

(d) The ADR Official of the London Arbitration Centre may extend the period of 28 days by up to 14 days, with the consent of the party by whom the dispute was referred;

(e) The ADR Official of the London Arbitration Centre will act impartially; and

(f) The ADR Official of the London Arbitration Centre the adjudicator may ascertain the facts and the law and the parties hereby agree to furnish such information as may be required.

(2)The decision of the ADR Official of the London Arbitration Centre is binding until the dispute is finally determined by legal proceedings or by agreement.

(3)The parties agree that the ADR Official of the London Arbitration Centre Limited and the London Arbitration Centre Limited is not liable for anything done or omitted in the discharge or purported discharge of his functions as adjudicator unless the act or omission is in bad faith, and that any employee or agent of the adjudicator is similarly protected from liability.

DATE

Signed .....

The Consumer

Signed .....

The Trader

The London Arbitration Centre Limited (Company No. 8945377) Telephone 0203 287 4003 Address for correspondence; LAC Postal Communications Centre, 62 Tunstall Drive, Accrington, Lancashire BB5 5DG UNITED KINGDOM